

Providing care for over 70 years has taught us that moving into a care home shouldn't mean giving up the things that make you who you are.

Each resident is an individual with a whole lifetime of experiences and preferences - and from the word go you will have the opportunity to shape the care you receive and make sure it is tailored to you.

All our residents are allocated a key worker; a carer who gets to know you best - your life story, needs, likes and dislikes and any ideas you have about your care. This helps us get things 'just right' - from how to make your perfect cup of tea or coffee, to supporting you to continue with a lifelong hobby.

All of this information helps us ensure that our home feels like your home, and forms the basis of an individual care plan* for each resident.

FAMILY INVOLVEMENT

If you wish, a family member or friend can be involved in the care planning process. Residents can also give their consent for next of kin to view their care plan and other regular updates on our Relatives Gateway.

Visitors are always welcome and visits do not have to be booked, although we prefer to know in advance so we can offer appropriate assistance to residents or ensure private space is available if required.

Visitors from further afield requiring an overnight stay can, subject to availability, book the guest room at our neighbouring independent living scheme Brakendon Close, a 2-minute walk through the gardens from Corton House.

If you would like to have lunch or share a special occasion with your loved one, this can be arranged. Family and friends are also frequently invited to join us for events such as garden parties, special occasions etc.



Care

*** WHAT IS A CARE PLAN?**

A care plan is a personal document recording medical and care needs and outlining what type of support you should get and how it will be given.

In addition to focusing on your longer term needs, it will contain daily records. These are really important in helping our staff to hand over between shifts, keep information up to date, and tailor their approach to you as an individual.