

Providing care for over 70 years has taught us that moving into a care home shouldn't mean giving up the things that make you who you are.

Each resident is an individual with a whole lifetime of experiences and preferences - and from the word go you will have the opportunity to shape the care you receive and make sure it is tailored to you.

All our residents are allocated a key worker; a carer who gets to know you best - your life story, needs, likes and dislikes and any ideas you have about your care. This helps us get things 'just right' - from how to make your perfect cup of tea or coffee, to supporting you to continue with a lifelong hobby.

All of this information helps us ensure that our home feels like your home, and forms the basis of an individual care plan* for each resident.

INVOLVING YOUR NEXT OF KIN

If you wish, a family member or friend can be involved in the care planning process. Residents can also give their consent for next of kin to view regular updates on our Relatives Gateway.

Visitors are always welcome and visits do not have to be pre-booked, although we prefer to know in advance so we can ensure residents are not busy or that private space is available if required.

Visitors from further afield requiring an overnight stay can, subject to availability and a fee, book the guest room at our neighbouring independent living scheme Brakendon Close, a 2-minute walk through the gardens from Corton House.

If you would like to have lunch or share a special occasion with your loved one, this can be arranged. Family and friends are also frequently invited to join us for events such as garden parties, our Summer Fete etc.



*** WHAT IS A CARE PLAN?**

A care plan is a personal document recording medical and care needs and outlining what type of support you should get and how it will be given.

In addition to focusing on your longer term needs, it will contain daily records. These are really important in helping our staff to hand over between shifts, keep information up to date, and tailor their approach to you as an individual.

Facilities



BEDROOMS

Our residents' bedrooms are their own private place, and we encourage residents to bring in pictures and their own furniture to make their room truly homely.*

All rooms are equipped with emergency call bells, television and telephone points.

All rooms are easily accessible with wheelchair access throughout the building and two lifts for those on the first floor.

* Items must have a fire label, and all electricals must be PAT tested (our maintenance team can help with this if needed).

LOUNGES

Our largest communal lounge, The Myers Lounge, is the heart of the home with Sky television, comfy chairs and lovely views of the garden. There is also a piano available for residents to play. Visiting entertainers usually perform here.

Many residents enjoy watching the comings and goings in our light and bright reception area.

The Garden Room is perfect for sitting and enjoying the garden all year round. An ideal spot for completing puzzles with our specially-angled puzzle table.

BATHING

Most rooms have en suite facilities, some with wet room showers. For those who enjoy a bath, specialist accessible baths are also available.

SHOP TROLLEY

Twice a month we run a shop trolley for small items like sweets, stamps, toiletries etc. Specific purchases can be made at any time in between by request. Newspapers and magazines can be ordered for delivery to the home.

THE LEISURE ROOM

A multipurpose space for all our residents to enjoy art, crafts and games led by our Activities Team.

HEALTH

We have visiting dentists and opticians, and a choice of visiting chiropodists.

Additional services such as private physiotherapy can be arranged on your behalf.

The local GP practice do a weekly ward round in the home and although we do not offer nursing care, we have a good relationship with the community nursing team.

GARDEN

Our beautiful walled garden is secure and safe and many residents are actively involved in its cultivation.

It has an accessible pathway and benches for taking a rest in the sunshine. There are a variety of sensory plants, a summer house, and a patio area with tables, seating and retractable sun shades.

HAIR SALON

Our newly refurbished salon is located on the first floor and there is a choice of visiting hairdressers.

LAUNDRY & CLOTHING REPAIR

Our dedicated laundry team are careful to ensure that your clothing and linens are cared for throughout the laundry process.

We can provide bed linen although residents are also able to bring in their own.

We also offer a clothing repair service.