

Members of QC are keen to develop the idea of inviting elderly people from the community to join us at Corton House for a cup of tea/coffee and, if possible, join in some of the activities and enjoy the entertainment. The loneliness of elderly people living at home is well documented and Corton House is well placed to offer comfort and companionship for some of our near neighbours. There is of course some investigation to be done before we can invite people into our home in this way on a regular basis and we will follow up in the New Year.

Autumn Coffee Morning



Once again our coffee morning was a great success and £580 was raised for the Amenities Fund. The volunteers certainly deserve our appreciation for manning the stalls, making gorgeous cakes and selling raffle tickets. The support from all our staff is also very much in evidence on these occasions as residents, tenants and visitors enjoy the happy atmosphere.



News

(keeping our staff up to date with current information)

December 2018

Staff Training

At Corton House our Training Supervisor ensures that staff participate in a rigorous and ongoing training programme:-

- A significant number of staff received training in Information Governance
- Other courses and training:
 - Early Warning Signs – two members of staff
 - First Aid and Dementia – the wider picture and distressed behaviour – one member of staff
 - Deprivation of Liberty safeguards, The Mental Capacity Act, Moving and Handling, Training the Trainer – one Care Supervisor
 - Death and dying with Dignity, Safeguarding Adults, Moving and Handling – Training Supervisor
 - Leadership Training – One Care Supervisor
 - COSHH – Domestic Team
 - Two members of staff achieved their NVQ Level 2 and another her Level 3.
 - Two key members of staff completed the Six Steps to Success and completed training for all staff.
 - All staff received infection control and safeguarding and fire training.

- Supervisors have included information on all in house policies and procedures, our GDPR policy, end of life for LGBT and questions on care.

Welcome and Farewell

We welcome a new carer to the team, an Assistant Manager at Brakendon Close at weekends and an accounts assistant. We welcome back one member of staff in the kitchen and another has moved to help our Activities Co-ordinator. Three members of staff have left - we wish them well for the future.



New Arrival

One of our night members of staff has had a baby boy.



Corton House

Following in-depth assessment of various systems for logging the attendance and hours worked on shift by our staff, the most suitable provider was finally agreed upon. It is still early days for the system and there is a lot of work to be done to gain the full benefits of this modern approach to monitoring shift patterns with a link to monthly wage payments. As with most innovations, the early days can be tricky/frustrating/more work for those at the front end and of course there will be changes to procedures for all. Eventually we will all wonder how on earth we managed with a manual recording system and in the meantime your patience is much appreciated.

Bi-monthly Audit

You may be aware that members of the Board have a rota on a bi-monthly basis to conduct an 'audit' of the buildings, gardens, furniture, paintwork, safety features - this includes conversations with a selection of residents and staff. This is an important monitoring process which highlights areas which need attention and gives an opportunity for listening to any concerns. Something as simple as posters stuck to the front door was addressed following the last audit and the entrance is now much tidier with the information still clearly displayed. If you have ideas for improvement on anything just look out for the 'auditor of the day'.

Brakendon Close

The Assistant Scheme Manager is settling in very well - she is very proactive and the tenants are happy to have her on board. The recently established Entertainments Committee at Brakendon Close has gone from strength to strength, working very hard to plan and organise in - house events and trips out for the tenants to enjoy.

Quality Circle

With great sadness, we had to say our last goodbye to a staff member who was a friend to so many at Corton House. We shall certainly miss her and the Quality Circle is responding to your wish to remember her in a thoughtful way in the memory garden which is planned for 2019.

In addition to creating this memory garden with an arbour for quiet reflection, two new benches with cushions have been purchased as a comfortable place for residents to relax under the new awning.